

#### RHODE ISLAND ASSISTED LIVING ASSOCIATION

# 2023 MEMBER Resource Guide



Rhode Island Assisted Living Association 2253 Pawtucket Avenue, Suite C East Providence, RI 02914 401 - 435- 8888 | www.riala.org





## 2023 MEMBER RESOURCE GUIDE

**Rhode Island Assisted Living Association** 2253 Pawtucket Avenue, Suite C East Providence, RI 02914

Phone: 401 - 435 - 8888

Fax: 401 - 435 - 8881

www.riala.org

Let's get social!



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## **ABOUT US**



#### Leading Change, Changing Lives

RIALA represents the interests of assisted living communities in Rhode Island by advocating for the highest level of independence and quality of life for our residents. At RIALA, we:

- Advocate for thoughtful public policy at the local, state, and federal level
- Provide training, education, and leadership development for professionals
- Represent the industry on advisory boards and in work groups that develop services and monitor projects effecting residents and assisted living communities
- Shape the future of sustainable assisted living through identifying opportunities, informing the membership, creating study groups and responses to key issues

#### RIALA Membership and Benefits

As a RIALA member you will enjoy high-quality training programs, networking and resources designed to help you meet your goals. Members may serve on committees, download marketing materials, resources and survey tools, receive advice on the assisted living industry, and network with decision makers at RIALA events at a discounted member price. Additionally, RIALA is advocating on the behalf of the assisted living industry at every opportunity.

Whether you are a company offering products and services to assisted living, operate a community, or just want to stay up to date with the industry, RIALA will be able to help you. We offer three types of memberships that all work together to keep you better informed and well-networked:

**Industry Partners**Membership for Businesses

**Provider Members**Membership for AL Residences

Associate Members
Membership for Individuals







### LEADERSHIP

ROBERTO COSTA, CHAIR Wingate on Blackstone Blvd.

KAREN PECK, VICE CHAIR Brookdale Senior Living

MICHAEL CRISCIONE, TREASURER Citrin Cooperman

JEAN ALLARD, DIRECTOR Keystone Real Estate Group

JOSEPH BRITO, DIRECTOR BankRI

HAIGOUHI CORRIVEAU, DIRECTOR The Seasons, East Greenwich

MATTHEW REEBER
Pannone Lopes Devereaux & O'Gara

AKSHAY TALWAR, DIRECTOR Briarcliffe Gardens

LAUREN YABUT, DIRECTOR Charlesgate Senior Living LINDA SILVEIRA, IMM. PAST CHAIR Greenwich Farms at Warwick

JASEN CROZIER, 2<sup>nd</sup> VICE CHAIR The Village at Waterman Lake

STEVEN LANGLOIS, SECRETARY Wyndemere Woods

LYNN MARIE ALMEIDA, DIRECTOR Atria Bay Spring Village

MICHELLE CABANA, DIRECTOR Franklin Court, East Bay CDC

ALBERT PETERSON, DIRECTOR
American Safety Programs & Training

JOHN STEFANIK, DIRECTOR
Concord Home Health & Wellness

MARCIA WERBER-FELDMAN, DIRECTOR Hallkeen Management

## STAFF

DAVID M. BODAH Executive Director

MELODY SONG- HUNTER
Director of Membership and Marketing

KATHLEEN SMITH
Director of Education and Events

## INDUSTRY PARTNERS

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4M Healthcare			
Website: www.4-m.com/service/healthcare-services			
Phone: 508-728-4178 Alt. Phone: 1-800-950-629		)	
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### **EMT . PARAMEDIC . CPR/AED . FIRST AID**

401-273-6900 www.asptems.com



**Anderson Motors** 

Address: 170 Amaral Street

East Providence, RI 02915

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Website: www.andersonmotors.com

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Anderson Blue Bird Bus Sales of New England is a factory authorized full line dealer for Blue Bird and Micro Bird Buses in Rhode Island, New Hampshire, Vermont, and Massachusetts. We offer a full line of school, transit, commercial, and MFSAB buses.

- ✓ Blue Bird & Micro Bird Bus Sales
- √ Full-Service Repair Shop
- √ Fully Stocked Parts Inventory
- √ Transportation Experts





#### **Assisted Living Locators**

Address: 148 Foster Ave

Marshfield, MA 02050

<b>Phone:</b> 401-787-1940		Website: www. assistedlivinglocators.com	
Contact Name	Title	Phone	E-Mail
John Moniz	Vice President of Placement & Aging Strategy of RI	617-981-2444	johnm@assistedlivinglocators.com



The local partner you can trust for one of the most important decisions you'll ever make.

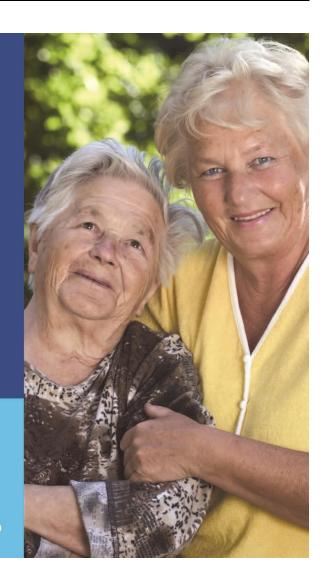
Independent Living
Assisted Living Communities
Alzheimer's/Memory Care Communities
In-Home Care/Geriatric Care Managers

No-cost senior living placement service



Contact Us Today! 401-787-1940

John Moniz, CDP
Vice President of Placement & Aging Strategy
Rhode Island Advisor
ASSISTEDLIVINGLOCATORS.COM/RHODE-ISLAND





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#### **Asthenis Pharmacy with Bubble Packing**

Address: 206 Cranston Street

Providence, RI 02907

<b>Phone:</b> 401-473-3958		Website: www.AsthenisUSA.com	
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Barbara Fernandez	HR	401-473-3958	barbara@asthenisusa.com



Your Pharmacy. Your Home.

### Your pharmacy solution of choice for **Assisted Living Facilities**

Our mission is to help build health conscious communities by providing public health guidance and education.

- m www.AsthenisUSA.com
- 206 Cranston Street, Providence RI, 02907
- **401-473-3958**



#### **Excellent Staff and Customer Experience**

- Bilingual services (English and Spanish)
- · Bubble packaging with resident's native language
- Award winning vaccination services

#### Free and Reliable **Shipping Services**

- · Free shipping and pharmacy bubble packaging services\*
- · Daily delivery through scheduled mail courier
- · Monthly medication sheets · Easy tracking for complete peace of mind
  - \* Does a resident prefer vials over bubble packs?
     No problem Asthenis also offers filling medications in our environmentally conscious prescription vials

## **avigilon**

#### **Avigilon**

Address: 1206 Cohannet Street

Taunton, MA 02780

Phone: 617-899-6008 Website: www.avigilon.com

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#### **INCREASE SAFETY & SECURITY**

Protecting your people, assets and facilities starts with alert and informed staff.



#### **BOOST PRODUCTIVITY**

Quick detection means faster investigation and response times.

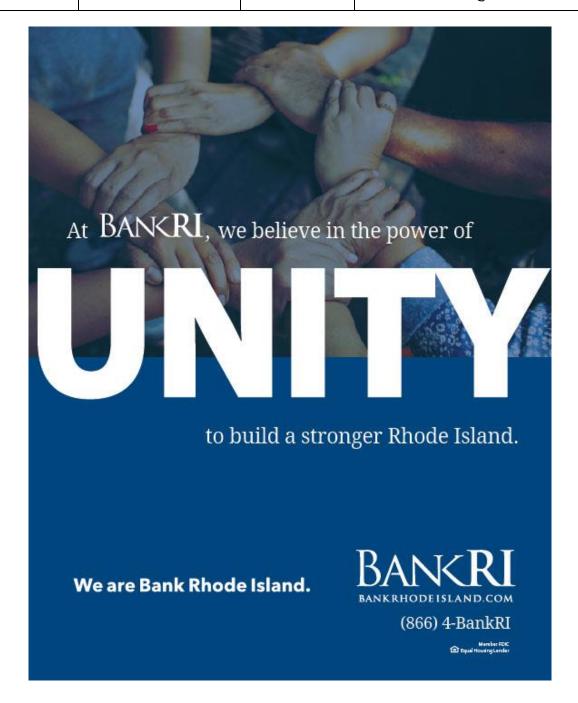


#### **IMPROVE CARE & SATISFACTION**

Create a safe and secure environment for your residents and employees.



BankRI			
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**Beacon Hospice** 

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Phone: 401-438-0008 Phone: 401-294-6204

Website: locations.amedisys.com/ri/

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Christine Boc	Area Sales Manager		Christine.Boc@Amedisys.com

## IS HOSPICE THE ANSWER?

Take our "Is Hospice the Answer?" Quiz at **amedisys.com** to learn if you or your loved one might be eligible for hospice care.

Our hospice specialists are available 24/7 to talk with you.



an Amedisys company

East Providence, RI

P (401) 438-0008

**(**401) 438-2252



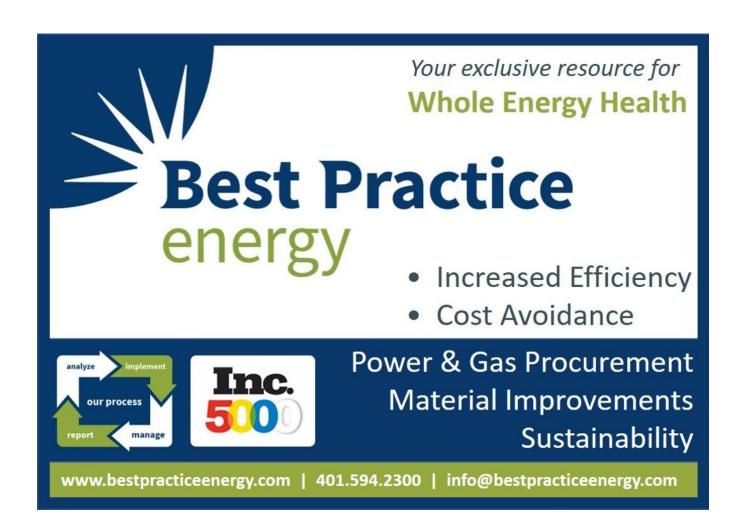
<b>Best Practice</b>	e Energy LLC
----------------------	--------------

Address: 24 Salt Pond Road, Suite H3

Wakefield, RI 02879

**Phone:** 401-594-2300 **Alt. Phone:** 401-594-2301 **Fax:** 401-515-4739

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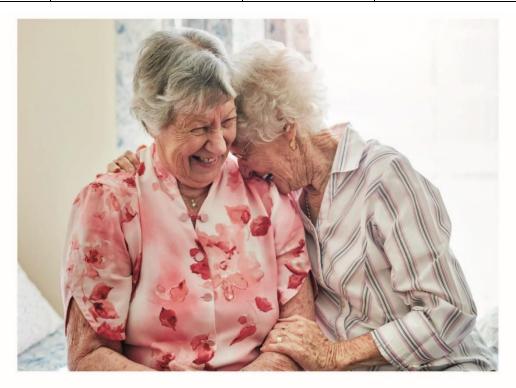


#### **Blue Cross Blue Shield of Rhode Island**

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Providence, RI 02903

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# Rhode Island Rising-







## The Care Concierge of New England

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Cimon Butler	President / Co-Founder	646-780-9376	cimon@loud-hailer.com



BUKI is a patented safety monitoring system that supports assisted living centers & nursing homes.

Using proprietary technology, BUKI creates a private in-house network that is able to alert staff immediately of the location & safety of each resident.

BUKI plays a vital role in reducing risks, facilitating contact tracing for infectious diseases, & ensuring the timely distribution of medications. By enhancing safety & well-being, BUKI provides a sense of security for staff & residents in assisted living communities.



#### Contact us:

sales@heybuki.com, visit us @ www.heybuki.com, watch video by scanning the QR code:





CareLink					
Address: 400 Massaso East Provide	oit Ave nce, RI 02914				
Phone: 401-490-7612		Fax: 401-490-7614		Website: \	www.carelinkcollaborative.org
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#### WISDOM TOOTH MOBILE DENTISTRY

Wisdom Tooth, a division of CareLink, Inc., is a mobile dental program providing dental services to residents in Nursing Home and Assisted Living Facilities. Through the use of our mobile dental equipment at no cost to the facility.

Services Offered: Preventative oral assessments, cleanings, emergency problem-focused exams, dentures and denture repairs

#### **INNOVATIONS REHAB**

A full-service rehabilitation and wellness provider supporting skilled nursing facilities, assisted living, adult day centers, home care and hospice.

Care and Services Offered: Physical Therapy, Occupational Therapy, Speech and Language Pathology, Massage Therapy

Please Call 401-490-7610 for More information about Dental or Rehab Services.



#### **CharterCARE Health Partners**

Address: 50 Maude Street

Providence, RI 02908

**Phone:** 401- 456-2273 For referrals. Ask for the Intake Dept. **Fax:** 401-456-2514

 Contact Name
 Title
 Phone
 E-Mail

 Otis Brown
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Citrin Cooperman			
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Cranston, RI 02910

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Commonwealth Care Alliand	e		
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Marcy Reyes	Director Strategy and Pl	anning RI	mareyes@commonwealthcare.org



Helping people with chronic health needs live safely at home.

Commonwealth Care Alliance®

To learn more about CCA Medicare Plans visit ccari.org, or call:

**833-34-MYCCA (TTY 711)** 833-346-9222

Apr 1-Sep 30: 8 am-8 pm Mon-Fri, 8 am-6 pm Sat-Sun

Oct 1-Mar 31: 8 am-8 pm, 7 days a week



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#### **Community Care Alliance RI**

Address: PO Box 1700

Woonsocket, RI 02895

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 Phone
 E-Mail

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 President/CEO
 401-235-7223
 Blessing@communitycareri.org





#### **Concord Home Health & Wellness Services**

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Cranston, RI 02910

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## Connelly Law Offices, Ltd.

Certified Elder Law Attorney

Estate Planning | Guardianships | Probate Medicaid Planning | Real Estate | Wills/Trusts Fiduciary Services | Daily Money Management

#### Rhode Island Office

372 Broadway Pawtucket, RI 02860-2860



#### Connecticut Office

47 Water Street, Ste. 101 Mystic, CT 06355

855-724-9400

www.connellylaw.com

Certified Elder Law Attorney, as designated by the National Elder Law Foundation, is the only organization approved by the American Bar Association to offer certification in the area of elder law. Only Patent Attorneys, Protors in Admiralty and Certified Elder Law Attorneys are recognized specialties by the American Bar Association. Rhode Island, Connecticut and Massachusetts courts license all lawyers in the general practice of law. These courts do not license or certify any lawyer as an expert or specialist in any particular field of practice.



Continuum Care of I	Rhode Island Hospice & Pa	lliative Care		
Address: 1350 Divis West War	ion Road, Suite 205 wick, RI 02893			
Phone: 401-321-810	01		Fax: 401-24	4-7111
Email: info@continu	uumhospice.com	Website:	www.continu	umhospice.com
Contact Name	Title	Pŀ	one	E-Mail
Kathleen Clark	Executive Director	401-3	04-6859	kclark@continuumhospice.com



### Our Commitment to You

Continuum Care Hospice was founded upon the concept of providing the best care by the best staff. We do not take your care lightly, and promise to keep you and your family informed and comfortable. Each member of our staff is wholeheartedly committed to the Continuum Care Hospice Pledge.

Continuum Care of Rhode Island, LLC 1350 Division Road, Suite 205 • West Warwick. RI 02893 www.continuumhospice.com



#### **CSC Paymaster**

Address: 37 Jefferson Blvd

Warwick, RI 02888

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Dementia Training for Life, LLC	
---------------------------------	--

Address: 299 Norwood Ave

Cranston, RI 02905

Phone: 401-563-8219		Website: www.dementiatraining4life.com		
Contact Name	Title	Phone	E-Mail	
Laurie G. Mantz	Founder/ CEO	603-264-1224	Laurie@DementiaTraining4Life.com	



## Training = Caring

Dementia Training for Healthcare Professionals, First Responders, and Family Members emphasizing evidence based Person-Centered Care.



"Dementia Training for Life's mission is to improve the lives of individuals living with dementia, by training the people who care for them."

Dementia training for Life educates healthcare professionals, first-responders, senior service providers, and the general public. The emphasis is on Person-Centered Care, adaptation, acceptance, healthy lifestyle choices and purposeful engagement that extends the quality of life for those living with dementia.

We provide on-site coaching, assistance with care planning, continuing education in-services for staff, and trainings that can lead to national certification as a certified dementia practitioner. We can assist with training your team as well as providing marketing events for professionals and the general public.

Partner with us to empower your team and those they care for!



East Coast Renewable Energy				
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# PROGRAMS FOR RHODE ISLAND NONPROFITS

- 1. Net metering credits
  - a. Community solar
- 2. Negotiated supply rates
- 3. Car charging stations
- 4. Solar installation
  - a. Roof top
  - b. Ground mounts
  - c. Car ports
  - d. Canopies
- 5. Battery Storage

**CONTACTS:** 

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www.ECRenewable.com





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Website: www.eastsidelab.com

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Leslie Morrissey RN, BSN	Infection Preventionist	401-455-8417	lmorrissey@esclab.com

### East Side Clinical Laboratory Rhode Island's Favorite Since1949

Committed to service excellence and continuous improvement, East Side Clinical Laboratory is a full-service laboratory providing comprehensive services to the Long-Term Care Community. Our mission is to provide the highest quality testing to aid in the care and treatment of facility residents.

- On-site phlebotomy
- 24 Hour / 7 Day STAT coverage
- Same day results via fax/web/printer/electronic
- Infection prevention services
- In-service education





A Sonic Healthcare Company

For locations and hours visit: www.eastsidelab.com



#### **EnviroClean, Restore**

Address: 41 Cedar Swamp Road

Smithfield, RI 02914

Phone: 888-231-3130 Fax: 401-231-6126

Website: www.ECRestore.com

Contact Name	Title	Phone	E-Mail
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Jason Garrepy	Director of Business Development	401-640-3860	jgarrepy@ECRestore.com

### Your Disaster & Emergency Restoration Partner



24/7 EMERGENCY RESPONSE

Having a plan in place is essential for your recovery. Don't be caught off guard when disaster strikes. Partner with ECR, Your commercial restoration and planning experts.



New England's Leading Provider of Commercial Restoration Services











**Envision Technology Advisors, LLC.** 

Address: 999 Main Street, Suite 715

Pawtucket, RI 02860

Phone: 401-272-6688 General E-Mail: info@envisionsuccess.net

Website: www.envisionsuccess.net

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# WE CAN HELP

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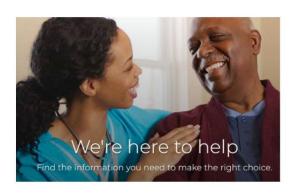
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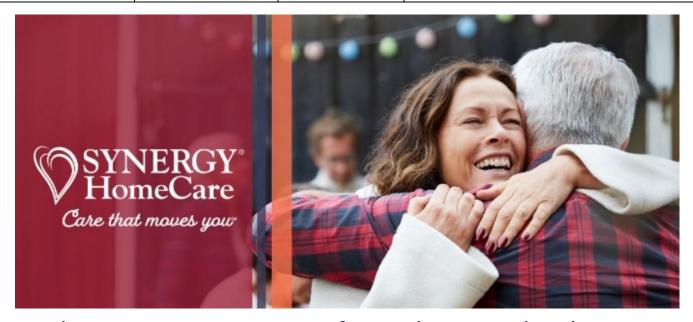
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#### Wingate on the East Side

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#### Wyndemere Woods

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# **GLOSSARY OF TERMS**

#### Activities of Daily Living (ADLs)

Basic self-care including bathing, dressing, grooming, toileting, eating, and other personal care tasks. ADLs do not include cognitive (thinking/ processing) abilities.

#### Alzheimer Dementia Special Care License

A license issued to an assisted living residence that has been physically adapted to accommodate the needs and behaviors of those with significant memory-loss. This license requires increased staffing, appropriate therapeutic activities, and staff training on the effective management of the physical and behavioral issues common to people with Alzheimer's disease. Residents in this level have been medically evaluated, have a diagnosis of Alzheimer's disease or other related dementia, and a physician's recommendation for this level of care.

#### Activities of Daily Living (ADLs)

Basic self-care functions including bathing, dressing, grooming, toileting, eating, walking or wheeling, and transferring into and out of bed, and other personal care tasks.

#### Aging in Place

Concept which advocates allowing a resident to choose to remain in his/her living environment despite the physical and or mental decline that may occur with the aging process of aging.

#### Assisted Living Residence (ALR)

Assisted Living provides a combination of housing, personal assistance, supportive services, and health-related care. This residential option caters to individual needs by promoting dignity, independence, privacy, and autonomy while protecting the safety and health of residents. Assisted living encourages quality of life for all residents in a home-like environment. Assisted Living may not be appropriate for those with severe cognitive issues, behavioral issues, limited mobility (bed-bound), or for those who require ongoing nursing care.

#### Independent Living (IL)

Independent Living is for seniors who require little or no assistance from a caregiver. These are classically known as retirement homes. Independent living communities are best for seniors who do not require supportive services or assistance with activities of daily living.

#### Instrumental Activities of Daily Living (IADLs)

Day-to-day tasks such as preparing meals, shopping, managing money, taking medication, laundry and housekeeping.

#### Limited Health Services (LHS) License

A higher level of assisted living licensure that allows additional nursing services to be provided to residents whose needs do not reach the level of skilled nursing. Staff providing direct care services shall be either a nurse or a registered nursing assistant.

#### Long-Term Care (LTC)

Care given in the form of medical and support services to someone who has lost some or all their capacity to function due to an illness, injury, or disability.

#### Ombudsman

Often a volunteer representative who handles complaints of residents and families and works to resolve any problems or differences with the facility staff by defining concerns, explaining rights and identifying choices. An ombudsman can help resolve the problem in most cases; however, complaints involving serious abuse or neglect are referred to the appropriate agency.

#### Medicaid

Public assistance funded by individual states and the federal government for people who have disabilities and/or are low income. In Rhode Island, Medicaid-covered assisted living services are limited.

#### Medicare

A U.S. federal health insurance program for people 65 years and older. Medicare does not cover assisted living services.

#### Personal Assistance

Providing one or more services: assisting residents with personal needs including activities of daily living, assistance with administration or self-administration of medication, providing or assisting in arranging health and supportive services, monitoring activities of residents on the premise to ensure health and safety, and promoting recreational, social, or personal services.

#### Respite Care

Scheduled short-term skilled nursing-level care provided on a temporary basis to an individual who needs this level of care but who is normally cared for in the general community.

#### Skilled Nursing Home (SNF)

Nursing homes are licensed as Skilled Nursing Facilities. This healthcare option is designed to provide 24-hour skilled care for seniors with health conditions that require medical and nursing care. Individuals in this setting usually require assistance with all activities of daily living.

#### Fire Code: F1 licensure

For residents who are not capable of using physical mobility or judgmental ability to take appropriate action and require assistance during emergency situations.

#### Fire Code: F2 licensure

For residents who have the physical mobility or judgmental ability to take appropriate action during emergency situations without assistance.

#### Medication Code: M1 licensure

For residents who require storage and/or actual administration of medication

#### Medication Code: M2 licensure

For residents who might need a reminder but are able to self-administer medication



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