

2024 CONFERENCE & EXPO

LIGHTS! CAMERA! COMPASSION!


Red Carpet Care in Senior Living

MAY 3, 2024 • CROWNE PLAZA WARWICK

8:00 AM – 4:00 PM | ALL SESSIONS ARE AL & NH APPROVED!

<p>8:00 AM – 9:00 AM GRAND BALLROOM</p> 	<p>Opening Session! Power Up Your Workforce: Red Carpet Edition <i>Kathy Parry, Author and Corporate Energy Expert</i></p> <p>You and your team need to serve residents at the highest level. But even the best team can be drained by workforce issues, changing regulations and budgets. In this session we will explore a circuit of power to help energize you and your teams. Participants will first explore methods to elevate mindset around senior living. Being able to articulate and share the benefits of serving in senior living will help attract new team members and retain current employees. Participants will then learn the five key practices that retain great people. Implementing these practices can very well be the difference between fully staffed and scrambling to serve residents. After establishing how to attract and retain team members, the session moves into keeping those professionals energized and engaged. Three key factors that lead to higher satisfaction, joyful purpose and stronger retention will be explained.</p>
<p>TIME & ROOM</p>	<p>MORNING SESSIONS</p>
<p>9:30 – 10:30 SALON I</p>	<p>Compassion in Action: Managing Challenging Behaviors through a Cinematic Lens <i>Patricia Raskin, Owner, Raskin Resources Productions</i></p> <p>Join us for an engaging workshop where we explore the nuances of challenging behaviors in professional settings through the lens of compassion. Through interactive discussions and practical exercises, we'll delve into identifying the key characteristics of challenging behaviors and implementing effective strategies to address them with empathy and understanding. Get ready to enhance your skills in navigating workplace dynamics with grace and professionalism.</p>
<p>9:30 – 10:30 SALON II</p>	<p>AI in Assisted Living: Enhancing Engagement, Security, and Efficiency <i>Kenny Rounds Braver Technology Solutions</i></p> <p>Unlock the potential of AI in assisted living facilities! Join us to learn how to responsibly integrate AI technologies for improved resident experiences and operational robustness. Delve into personalized interactions, streamlined processes, and data security measures, ensuring resident care and staff communication thrive. Explore applications like Copilot and Teams Premium Chat GPT to enhance engagement and productivity. Safeguard sensitive data with best practices and develop incident response plans to navigate challenges effectively. Empower your facility with AI insights!</p>
<p>9:45 – 10:45 BRISTOL A</p>	<p>Opening Session Deep Dive: Tools to Power Up Your Workforce! <i>Kathy Parry, Author, and Corporate Energy Expert</i></p> <p>Join us for a deep dive into the strategies covered in our opening session, "Power Up Your Workforce." Through group discussions and interactive exercises, participants will share experiences, exchange best practices, and develop their own initiatives to enhance team engagement, energy, and retention. Discover tactics to resolve conflicts, build trust, celebrate achievements, and empower your team to contribute more effectively. Don't miss out on learning how to keep great people and elevate your team's performance!</p>

<p>9:45 – 10:45</p> <p>BRISTOL B</p>	<p>Glimpsing Behind the Curtain of Dementia Symptoms and Behavior Changes <i>Lisa Wasson, HopeHealth</i></p> <p>Join Lisa as she shines a spotlight on the top 10 symptoms and behaviors encountered by individuals navigating dementia, alongside their families. Explore the underlying causes behind these manifestations with insights from leading experts, and discover non-pharmacological interventions tailored for the red carpet of caregiving.</p>
<p>TIME & ROOM</p>	<p>MID-MORNING SESSIONS</p>
<p>11:15–12:15</p> <p>SALON I</p>	<p>Creating Diverse, Equitable, and Inclusive Programs <i>Timothy Anderson, TMWC Educational Services, LLC</i></p> <p>Our resident population is becoming more diverse by the minute. As activity professionals, we have a duty to provide a program that is welcoming, inclusive, and equitable for all the residents in our living environment. During this program, we will explore the diverse population of residents, identify the connection between culture and activity engagement, and review a checklist for program effectiveness.</p>
<p>11:15–12:15</p> <p>SALON II</p>	<p>Interrupting Disruption in Senior Living: How to Avoid a Box Office Flop <i>Jennifer L. FitzPatrick, Certified Speaking Professional, MSW, CSP, Jenerations Health Education</i></p> <p>When movies started using sound, silent film actors had to retire. When TV became popular, radio DJs lost their influence. Similarly, if the senior living industry doesn't stay current, it could become forgotten. This presentation will help you spot outdated habits that make your organization vulnerable, find what's stopping innovation in your team, and ensure you stay important to older adults and their families for years to come.</p>
<p>11:30-12:30</p> <p>BRISTOL A</p>	<p>Your VIP Pass to Safety Stardom! Unveiling the Latest OSHA Recordkeeping Guidelines <i>Maria-Lisa Abundo, Compliance Assistance Specialist, OSHA</i></p> <p>OSHA has updated its rules for how companies report workplace injuries and illnesses. Certain employers now have to submit this information electronically. OSHA has also changed how industries are categorized for this reporting. These updates help OSHA pinpoint which workplaces are most at risk for specific dangers, so they can focus their help and enforcement where it's needed most. The changes also let companies compare their safety data with similar businesses, so they can see how they stack up. Overall, these updates give everyone involved better information to make decisions and improve safety. This presentation will cover all the new requirements so you can submit your data accurately and on time and stay compliant with OSHA's rules.</p>
<p>11:30-12:30</p> <p>BRISTOL B</p>	<p>Navigating Substance Use Disorders in Senior Living: A Comprehensive Workshop on Understanding, Empathy, and Support <i>Rahul Vanjani, Governor's Task Force, Amos House, Alpert Medical School of Brown University</i></p> <p>Join us for an insightful workshop designed to empower healthcare professionals with understanding, empathy, and support for residents facing substance use disorders in senior living communities. Bust myths, embrace facts, and delve into the neuroscience behind addiction. Learn how to combat stigma through compassionate language and create a nurturing environment for recovery. Walk away with practical strategies to enhance care and make a meaningful difference in residents' lives.</p>

TIME & ROOM	AFTERNOON GENERAL SESSION
<p>1:30 PM – 2:45 PM GRAND BALLROOM</p> 	<p>Think Like a Shrink! Keep Team Members and Residents Happy by Letting Compassion Take Center Stage <i>Jennifer L. FitzPatrick, Certified Speaking Professional, MSW, CSP, Jenerations Health Education</i></p> <p>To run smoothly, performances need a stage manager who understands the needs of the cast and crew, similar to how effective therapists address their clients' core issues before suggesting solutions. To tackle common staffing problems and retain top talent in senior living communities, managers must grasp the modern workforce's perspectives and needs. In a session led by former psychotherapist Jennifer L. FitzPatrick, leaders will learn to recognize and bridge gaps in industry knowledge through empathy, understand the stress caused by sticking to old ways, and implement strategies to improve recruitment, retention, and resident satisfaction by understanding the psychological needs of today's workforce and residents.</p>
TIME & ROOM	AFTERNOON SESSIONS
<p>3:00 – 4:00 BRISTOL A</p>	<p>Golden Compassion: Elevating Behavioral Health Support in Rhode Island <i>James Lehane III, MPH, CEO Newport Mental Health;Christine Gadbois, DNP, RN, PHNA-BC, PMH-BC, CEO CareLink, and Megan McCaskill, Director of Pharmacy, Horizon Pharmacy</i></p> <p>This panel discussion, moderated by Horizon Pharmacy's Jason Dana Costa, will cover the transformative impact of Rhode Island adopting Certified Community Behavioral Health Center (CCBHC) standards for care in 2023. The standards, set to be available statewide by Spring 2024, aim to broaden and enhance behavioral health services, particularly for older adults in assisted living. This discussion, led by experts will focus on educating assisted living communities about the new CCBHC services, their benefits, potential challenges, and the key organizations to contact for accessing care. The session also emphasizes the importance of medication adherence.</p>
<p>3:00 – 4:00 BRISTOL B</p>	<p>Shining the Spotlight on Senior Care: Compassionate Legal Solutions for Life's Transitions <i>RJ Connelly III, Esq. Connelly Law Offices, Ltd</i></p> <p>In life's cinematic journey, transitions become the spotlight, especially as individuals age. Each transition calls for a blend of care, compassion, and expertise to navigate the script effectively. Recognizing the unique narrative of every individual, we understand the importance of tailored legal services. From estate planning to Medicaid considerations, the legal landscape of elder care demands personalized attention. This presentation explores how legal preparations can seamlessly integrate into seniors' overall plans, ensuring they embrace change with confidence, leading to an elevated quality of life.</p>
<p>3:00 – 4:00 SALON I</p>	<p>Star Studded Smiles! Innovative Approaches for Oral Health for Older Adults <i>Samuel Zwetchkenbaum, Oral Health Program, Rhode Island Department of Health</i></p> <p>Older adults may suffer oral health challenges that can have significant impact on their quality of life and overall health. Both normal aging and disease and medication related changes can put older adults at greater risk for dental disease. This presentation will review strategies to increase availability of preventive oral health services for older adults in the community and in residential settings such as assisted living. We will review newer methodologies and philosophies for managing and preventing dental disease. We will review both Rhode Island and national resources that may help address oral health challenges.</p>